



The  
**INSIDER**  
Southern Folger Company Newsletter

EXCELLENCE

**First Training  
Let's Fiesta!  
Employee Spotlight!  
May 2026**

# Excellence in Action: Our First Training Class

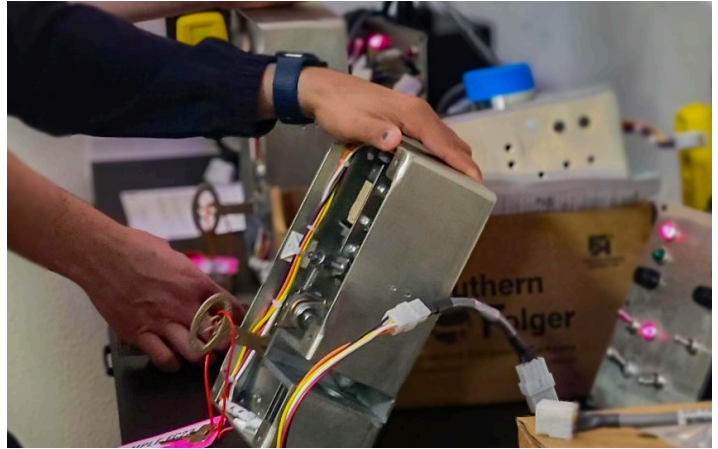
April 2026 marks the first locksmith training since the new training facility opened. Last month, Southern Folger held training for facility locksmiths and maintenance employees, as well as some of our employees and Detention Equipment Contractors. This training is the start of many more to come for Southern Folger.

The training began on April 21st, during the middle of the Fiesta celebrations. The week started with a plant tour where trainees got a behind-the-scenes look at the lock manufacturing process. They toured the jail shop and lock shop and learned how Southern Folger is streamlining its production processes.

After the tour, the group returned to the training facility and began learning about our locks. They learned key vocabulary and important information, and they broke down some of our signature locks. They were taught how to maintain the equipment using troubleshooting techniques and lubrication guides. Another key focus of the training was how to properly operate and reassemble the locks.

These trainings are important for the Southern Folger customer base to better understand the products they use every day. Learning directly from the manufacturer provides valuable insight into product functionality and performance.

The course was introduced by Michael Chike, who provided an overview of the project and ordering process to help participants better understand the project life-cycle. The hands-on portion was led by Johnny Narvaiz.



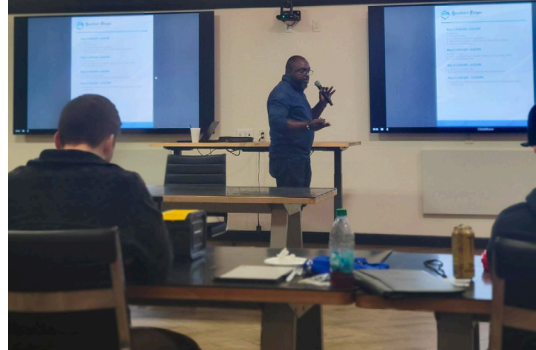
Narvaiz walked the group through the basics of Southern Folger locks, demonstrating how to disassemble, troubleshoot, and reassemble them. Trainees also received a welcome from Southern Folger and Coastal Detention Holdings President, Don Halloran, who spoke about the company's history and the evolution of the Southern Folger training program.

The first day concluded with a TestPro session led by Romana Valladares. Day one focused on mechanical locks, which transitioned into day two's focus on electromechanical locks. Day three covered mortise locks, and the final day featured a session on sliding devices conducted by Clarence Bias.

New Southern Folger employees also participated in the training to better understand the products they support daily. This knowledge helps them perform their roles more effectively, regardless of department.

Participants left the class with in-depth product knowledge, a certificate, and detailed materials to reference after the training. Congratulations to the first participants of SFDEC Locksmith Training for successfully completing the course!





## Meet the New Faces of Southern Folger



**Samuel Ledezma**  
CNC Machinist  
Machining



**Dagoberto Rocha**  
Quality Control Inspector  
Quality Control



### A Safety Tip

From John Legros Director of Safety

**“Good safety practices are a sign of good management.”**

## Employee Spotlight



### Congratulations to Tammy Behrends

“Shout-out to you for the incredible consistency and care you bring to your work every single day. Your attention to detail and strong organizational skills make a real difference, and your readiness to go the extra mile to ensure everything is finished properly truly stands out. We’re grateful to have someone so dependable and committed on the team.” Raquel Bueno

Tammy was nominated by her manager, Raquel Bueno, for her consistency, attention to detail, and her commitment to hard work. Tammy works in the shipping department, and its thanks to employees like her, that the job gets done

# Let's Fiesta, Southern Folger!

April is Fiesta in San Antonio! This past month, Southern Folger showed its appreciation for the city it's in and its employees. From prizes, merchandise, and sweet treats, Southern Folger went all out for Fiesta.

To kick off the celebration, employees received medals and raffle tickets. Medals are a tradition in fiesta, started in 1971, before then, children collected and decorated keys during the battle of flowers. This then turned into the medals we know today. Southern Folger gave out Southern Folger themed Medals. These medals have the Southern Folger logo and say "you're the key to our success!"

To continue the celebration, an ice cream truck, Coco Leche. Employees were able to pick from a selection of sweet treats such as Sundaes, Mangonadas, banana splits, and more. Employees also got to turn in tickets to win prizes. There were 5 winners!



Due to bad weather the second food truck was moved to May but the fiesta spirit still shines through out the facility. During fiesta many employees wore their medals and departments often decorated for fiesta. Check out the pictures along with this article to see how departments like the lock shop and Materials decorated and participated in celebration of fiesta!

Fiesta is a San Antonio tradition and has been held in April since 1891. It started as the Battle of Flowers parade but grew into a multi-day event. The parade and festivities commemorate the Battle of the Alamo and the Battle of San Jacinto.



## This Year at Southern Folger

Next Up for Southern Folger Employees, We have the Fiesta food truck moved to may and many more Employee Appreciation Snacks!

5/15

Rooster's  
Food Truck

6/22

Employee  
Appreciation!

9/21

Employee  
Appreciation!

# The Tointon Legacy

Robert “Bob” Tointon was a respected businessman, philanthropist, and community leader whose legacy extends to Southern Folger through Phelps-Tointon, Inc., which acquired the company in 2004. Known for his integrity, humility, and commitment to doing the right thing, Bob built a life defined by both professional success and meaningful impact on the communities he served.

A recent Celebration of Life honored Bob and his wife, Betty Tointon, recognizing their shared dedication to education, philanthropy, and community development. The service reflected on their lasting influence, from Bob’s leadership and generosity to Betty’s compassion and passion for supporting youth and education.

As members of the Southern Folger community, we recognize and appreciate the lasting connection and impact of the Tointon family, and we honor their legacy by continuing to uphold the same principles in our work and relationships.

THE  
*TOINTON IMPACT*



Celebrating the Amazing Lives  
of Bob & Betty Tointon

## A Word From our President Service in Action

As we move through the early months of 2026, I’m reminded that what defines Southern Folger is not just the products we manufacture, but the people behind them and the pride they bring to their work each day.

April marked our first training session of the year—an important milestone for our organization. Training is more than product knowledge; it is an investment in our people and a reflection of the standards we uphold. By opening our doors and sharing our processes, we strengthen both our team and the confidence others place in our work.

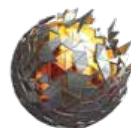
This edition also highlights moments that bring us together as a company. From celebrating Fiesta to honoring the life of Robert Tointon, we are reminded that our culture is built on more than what we do—it’s built on the connections we share and the respect we have for one another. These moments, alongside recognizing the contributions of our employees, are what continue to shape who we are.

As we continue through 2026, let’s remain focused on growth, accountability, and supporting one another. The foundation we build now will carry us forward throughout the year.

**Don Halloran - President - Southern Folger Detention Equipment Company**



**Southern Folger**  
Detention Equipment Company Founded 1987  
A COASTAL DETENTION HOLDINGS LLC COMPANY



**COASTAL DETENTION  
HOLDINGS LLC**  
PREMIER GLOBAL MANUFACTURERS OF DETENTION / SECURITY EQUIPMENT

**Follow Southern Folger**

